

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1

Total Unduplicated Client Count for Quarter: 68

Total Cases Closed in Quarter: 67

Total Units of Service for Quarter (Unit=1 Hour): 403

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	20
65-74:	21
75-84:	17
85+:	10
Client Declined to Provide Information:	0
Total:	68

CLIENT GENDER

Male:	23
Female:	45
Total:	68

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	0
Lives Alone:	46
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	43
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	24
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	3
Caucasian:	59
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	3
Total:	68

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

1

CLIENT ETHNICITY

Hispanic/Latino:

4

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

5

0

0

0

A2. Contracts/Warranties:

1

0

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

5

3

3

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

2

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

5

3

1

3

D2. Medicare:

0

0

1

0

D3. Other Health/Community Based Care:

1

1

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

9

6

1

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

1

0

E3. Other Housing:

0

0

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	4	2	1	0
F2. Supplemental Security Income (SSI):	1	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	9	4	0
H2. Advance Health Care Directives (AHCD):	20	17	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 70

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	17	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 234

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Humboldt, Del Norte

8/5/09	Eur Sr. Center	IHSS Reductions	Seniors	20	2
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California Legal Services (Title III B)

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Fiscal Year: 2009-2010

Quarter: 1

PSA: 1

9/24/09	Eureka	Tri County Health Fair	Seniors	30	7.5
9/22/09	HOOPA	Health Fair	Seniors	30	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies): Humboldt, Del Norte					
08/23/2009		IHSS cuts, disability rights	seniors	15	2
08/20/2009		IHSS cuts delayed	seniors	4	1
07/30/2009		cuts and more cuts	seniors	60	2
07/27/2009		your rights	seniors	60	2
07/20/2009		Appealing Medi-Cal TAR denials	seniors	50	2
7/17/09		Medi-Cal Program Eligibility	Seniors	50	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 2

Total Unduplicated Client Count for Quarter: 267

Total Cases Closed in Quarter: 343

Total Units of Service for Quarter (Unit=1 Hour): 786

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	104
75-84:	69
85+:	38
Client Declined to Provide Information:	0
Total:	267

CLIENT GENDER

Male:	180
Female:	87
Total:	267

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	120
Homebound:	9
Lives Alone:	117
Institutionalized:	21
Suspected Victim of Elder Abuse/Exploitation:	17
Limited English:	0
Rural:	115
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	118
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	0
Caucasian:	211
African American:	2
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	40
Total:	267

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

2

CLIENT ETHNICITY

Hispanic/Latino:

5

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

23

20

5

0

A2. Contracts/Warranties:

13

12

3

0

A3. Other Consumer/Finance:

39

34

12

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

2

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

15

17

7

0

C2. Conservatorship:

2

3

0

0

C3. Other Family:

13

10

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

0

0

D2. Medicare:

2

1

0

0

D3. Other Health/Community Based Care:

5

3

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

33

20

6

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

27

19

3

0

E3. Other Housing:

19

15

1

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

2

INCOME MAINTENANCE

F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	4	6	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	9	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	7	0
G3. Other Individual Rights:	4	5	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	64	29	31	0
H2. Advance Health Care Directives (AHCD):	46	14	26	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	12	1	1

TOTAL CASES OPENED IN QUARTER: 324

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
232	109	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 460

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and La

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

2

09/26/09	Siskiyou Co. Fair Grounds	Health Fair	General Public	450	7.5
09/21/09	Shasta Lake City	Presentation to lunch attendees	Seniors	42	3
08/03/09	Ombudsman Office	Presentation to Volunteers	Ombudsman volunteers	6	2
07/13/09	Shasta Lake City	Presentation to lunch attendees	Seniors	35	3
07/07/09	Alturas	Presentation to lunch attendees	Seniors	54	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 3

Total Unduplicated Client Count for Quarter: 158

Total Cases Closed in Quarter: 155

Total Units of Service for Quarter (Unit=1 Hour): 1329

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	47
65-74:	51
75-84:	42
85+:	18
Client Declined to Provide Information:	
Total:	158

CLIENT GENDER

Male:	52
Female:	106
Total:	158

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	110
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	93
Greatest Economic Need (Minority):	6
Greatest Economic Need (Non-Minority):	60
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	151
African American:	4
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	158

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

3

CLIENT ETHNICITY

Hispanic/Latino:

9

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

34

18

15

1

A2. Contracts/Warranties:

5

1

3

0

A3. Other Consumer/Finance:

5

3

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

10

2

7

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

15

12

5

2

D2. Medicare:

3

0

2

0

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

28

9

10

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

17

5

11

0

E3. Other Housing:

0

0

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

3

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	8	1	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	8	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	13	4	7	1
H4. Other Miscellaneous:	2	2	4	0

TOTAL CASES OPENED IN QUARTER: 158

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
70	78	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1160

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

7/27/09	Glenn Co.	IHSS PA Mtg.	Providers	0	4
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

3

7/16/09	Glenn Co.	Presentation on POA's, wills, etc.	Seniors	20	7
9/4/09	All Counties	Radio interview re Foreclosure	All	0	2
7/23/09	Tehama Co.	Presentation to Com. Group	Other Providers	0	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies): Butte, Colusa, Glenn, Plumas, Tehama					
8/6/09	Butte Co,	MDT Meeting	Seniors	0	3
8/26/09	Tehama Co	IHSS Budget Cuts mtg	Providers	0	3.5
9/14/09	Plumas Co.	MDT Meeting	Seniors	0	3
9/29/09	Butte Co.	SSI Issues	Providers	0	0.5
8/12/09	All Counties	IHSS Budget cuts mtg.	Providers	0	2.5
7/22/09	Tehama Co.	Services for Seniors	Seniors	0	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 4

Total Unduplicated Client Count for Quarter: 791

Total Cases Closed in Quarter: 939

Total Units of Service for Quarter (Unit=1 Hour): 6678

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	231
65-74:	303
75-84:	212
85+:	42
Client Declined to Provide Information:	3
Total:	791

CLIENT GENDER

Male:	260
Female:	531
Total:	791

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	323
Homebound:	17
Lives Alone:	520
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	66
Rural:	176
Greatest Economic Need (Minority):	113
Greatest Economic Need (Non-Minority):	313
Greatest Economic Need (Minority Status Unknown):	163

CLIENT RACE

Two or More Races:	10
Caucasian:	551
African American:	89
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	9
Filipino:	10
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	3
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	63
Client Declined to Provide Information:	26
Total:	791

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

4

CLIENT ETHNICITY

Hispanic/Latino:

83

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

92

80

24

2

A2. Contracts/Warranties:

28

16

6

1

A3. Other Consumer/Finance:

27

24

7

1

EMPLOYMENT

B1. Discrimination:

2

1

1

0

B2. Other Employment:

6

4

4

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

36

32

8

1

C2. Conservatorship:

10

8

1

1

C3. Other Family:

3

4

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

66

45

26

0

D2. Medicare:

42

17

13

1

D3. Other Health/Community Based Care:

29

24

11

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

139

94

31

9

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

64

57

26

12

E3. Other Housing:

21

17

3

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

4

INCOME MAINTENANCE

F1. Social Security:	31	15	2	1
F2. Supplemental Security Income (SSI):	20	9	6	0
F3. Pensions/Retiree Benefits:	12	2	5	0
F4. Other Income Maintenance:	69	43	23	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	21	19	6	1
G3. Other Individual Rights:	31	25	6	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	90	87	8	1
H2. Advance Health Care Directives (AHCD):	29	26	1	0
H3. Financial Powers of Attorney:	18	14	4	0
H4. Other Miscellaneous:	20	15	2	0

TOTAL CASES OPENED IN QUARTER: 907

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
678	226	35

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4205

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Service of Northern California

County(ies): Yolo

8/15/09	West Sacramento	Medi outreach-West Sac News Ledger	West Sac seniors	500	1.5
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California Legal Services (Title III B)

PSA Level Quarterly Report

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Quarter: 1

PSA:

4

7/30/09	Esparto	Safety Workshop/Community Fair	Seniors, families	100	6
Provider Name: Sacramento Senior Legal Services					
County(ies): Sacramento					
7/16/09	Food Bank	Network Café – SNAP	Other local nonprofit advocates	35	4
9/26/09	St. Paul Episcopal Church	Presentation to senior gay/lesbian group	Seniors	20	4
9/9/09	YMCA	Senior Health Fair	Seniors	100	4
8/29/09	Laguna Creek H.S.	Public event on foreclosure counseling	General public	50	6
7/16/09	Resources for Independent Living	Overview talk on SSLS	Senior residents	15	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Service of Northern California					
County(ies): Yolo					
7/27/09	RISE-Esparto	Finances, Debt Collection	Seniors, low income people in Esparto	0	3
Provider Name: Legal Services of Northern California					
County(ies): Nevada, Placer, Sierra					
09/2009	Auburn Office	MCLE October 1– [Planning and Prep] Trusts or Wills: Ethical Considerations for Advocates Counseling Clients	Legal Service Providers and Private Attorneys	10	5.1
07/6/09	In-Office	SNAP Food Stamp development	Low-Income Seniors	1	0.5
07/23/09	In-Office	Update to Placer Senior Information and Referral regarding MLRO program services	1	1	1

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PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

4

7/31/2009	Mailed from Office	Public Service Announcements in Placer County Newspapers (4091)	Rural Seniors	2000	1
7/31/09	In-Office	Planning for September Sierra County Comm Ed presentation	Sierra County Seniors	10	1
08/04/09	Lincoln Police Dept. Lincoln, CA	CAMET – Prosecuting Elder Financial Abuse	First Responders/ Social Workers	10	4
08/10/09	Nevada Co. Cable TV 11 Studios–Nevada City	Mission Possible: Surviving 2009 Together http://nevco.granicus.com/MediaPlayer.php?view_id=5&clip_id=742	Rural Seniors	1000	3
8/10/09	In-Office	Public Service Announcements for Placer and Nevada County Newspapers	Seniors	2000	1
8/12/09	In-Office	Planning, Research, Prep, and Press Releases for Sierra County Comm Ed presentation slated for 9/17/09 in Loyalton	Seniors	25	3
8/25/09	In-Office	Research and Prep for elder abuse trainings slated for October 1 and 22	Advocates	25	3
09/01/09	Placer County Sheriff's Office Auburn	Elder Financial Team– Multidisciplinary Team Review of Elder Abuse Cases	Placer MDT only	12	3.2
09/11/09	In Office	Recognizing and referring suspected Elder Financial Elder Abuse	Placer County Meals on Wheels volunteer coordinator	1	0.5
07/6/09	In-Office	Referred senior to private attorney	1	1	0.5
09/2009 Pla	Auburn	Prosecuting and Preventing Elder Financial Abuse Continuing Legal Education	Legal service staff and volunteers	12	4
09/2009	Auburn Office	MCLE October 22– [Planning and Prep] Prosecuting and Preventing Elder Financial Abuse	Legal Service Attorneys and Private Attorneys	15	0.7
09/2009	Roseville Senior Center	Update on Legal Issues for Senior Planning and Prep	Low-Income Seniors	15	0.7
09/17/09	Loyalton	Dealing With Debt and Debt Collectors	Rural Seniors	18	18

Provider Name: **Sacramento Senior Legal Services**

County(ies): **Sacramento**

7/20/09	Eskaton Jefferson Manor	SNAP	Residents	20	3
7/23/09	Hart Senior Center	Reverse mortgages, followed by intake	Seniors	10	4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

4

8/27/09	Hart Senior Center	Fraud prevention, senior scams, followed by intake	Seniors	20	4
7/29/09	KVIE	Foreclosure crisis; participation in TV show panel	General public	2000	20
9/24/09	Hart Senior Center	Foreclosures, loans, predatory lending	Seniors	20	4
8/25/09	SMUD	Reverse mortgages and foreclosures – to Community Housing Coalition	Social services workers	20	6
Provider Name: Yuba Sutter Legal Center					
County(ies): Yuba and Sutter					
9/23/09	YC Senior Center	Flu clinics		32	1.75
7/28/09	YC Senior Center	Credit card scams		36	1.75
8/25/09	YC Senior Center	HCPOA		36	1.75
9/22/09	YC Senior Center	Transportation vouchers		36	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 28

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 101

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

5

Total Unduplicated Client Count for Quarter: 147

Total Cases Closed in Quarter: 152

Total Units of Service for Quarter (Unit=1 Hour): 1458

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	46
65-74:	70
75-84:	19
85+:	11
Client Declined to Provide Information:	1
Total:	147

CLIENT GENDER

Male:	62
Female:	85
Total:	147

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	27
Homebound:	23
Lives Alone:	72
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	7
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	6
Caucasian:	117
African American:	6
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	12
Client Declined to Provide Information:	0
Total:	147

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

5

CLIENT ETHNICITY

Hispanic/Latino:

12

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

33

24

6

1

A2. Contracts/Warranties:

5

7

0

0

A3. Other Consumer/Finance:

5

1

2

1

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

6

5

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

2

0

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

4

1

2

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

31

12

5

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

14

14

1

0

E3. Other Housing:

4

1

1

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

5

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	13	9	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	28	1	0
H2. Advance Health Care Directives (AHCD):	0	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	8	3	0

TOTAL CASES OPENED IN QUARTER: 146

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
125	24	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1458

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid of the North Bay

County(ies): Marin

09/30/2009	san rafael	advance health care directives	spanish speaking seniors	25	4
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

5

09/26/2009	marin city	unity event - free legal clinic	older adults	32	16
08/27/2009	san rafael	breakfast meeting with senior caseworkers	older adults	15	3
08/20/2009	point reyes	SAIF senior lunch	older adults	19	3
08/18/2009	Ombudsman	LAM's senior legal services	older adults	4	1
08/12/2009	novato	LAM's senior legal services	older adults	11	3
07/31/2009	san geronimo	irs concerns, estate planning, medical bills, tenant rights, property disputes, foreclosure prevention,etc	older adults	32	40
07/29/2009	mill valley	advance health care directives	older adults	10	4
07/22/2009	mill valley	legal advice/small clients	older adults	6	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 78

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

6

Total Unduplicated Client Count for Quarter: 474

Total Cases Closed in Quarter: 286

Total Units of Service for Quarter (Unit=1 Hour): 3717

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	88
65-74:	162
75-84:	128
85+:	49
Client Declined to Provide Information:	47
Total:	474

CLIENT GENDER

Male:	191
Female:	283
Total:	474

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	129
Homebound:	18
Lives Alone:	251
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	76
Limited English:	223
Rural:	25
Greatest Economic Need (Minority):	235
Greatest Economic Need (Non-Minority):	97
Greatest Economic Need (Minority Status Unknown):	12

CLIENT RACE

Two or More Races:	0
Caucasian:	172
African American:	40
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	4
Chinese:	85
Filipino:	47
Japanese:	44
Korean:	3
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	50
Client Declined to Provide Information:	11
Total:	474

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

6

CLIENT ETHNICITY

Hispanic/Latino:

69

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

35

10

1

20

A2. Contracts/Warranties:

5

2

0

0

A3. Other Consumer/Finance:

19

4

0

2

EMPLOYMENT

B1. Discrimination:

1

1

0

0

B2. Other Employment:

1

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

11

3

0

0

C2. Conservatorship:

11

0

0

10

C3. Other Family:

3

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

10

5

0

2

D2. Medicare:

1

2

0

1

D3. Other Health/Community Based Care:

5

0

0

3

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

66

29

0

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

12

5

0

0

E3. Other Housing:

42

17

0

1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

6

INCOME MAINTENANCE

F1. Social Security:	27	1	0	1
F2. Supplemental Security Income (SSI):	3	17	0	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	9	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	70	24	9	11
G2. Elder Abuse/Neglect/Exploitation:	34	9	0	38
G3. Other Individual Rights:	3	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	58	6	2	11
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	4	4	0	0
H4. Other Miscellaneous:	42	24	0	2

TOTAL CASES OPENED IN QUARTER: 478

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
166	12	108

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4267

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Asian Law Caucus

County(ies): San Francisco

07/24/2009	ALC	CIR Workshop	Communities in Chinatown	20	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

6

Provider Name: *Asian Pacific Islander Legal Outreach*

County(ies): *San Francisco*

08/08-09/0	Japan Town, SF	Nihonmachi Street Fair	Western Edition	2000	18
07/21/2009	APILO	Elder Abuse	API Population	12	12
07/02/2009	Excelsior Family Center	Elder Abuse	Excelsior	20	2

Provider Name: *La Raza Centro Legal, Inc.*

County(ies): *San Francisco*

09/24/2009	225 30th street	district advisory council/latino partnership	elder consumers/providers	15	3
09/16/2009	965 mission street	senior housing action committee	elder consumers/providers	20	3
09/10/2009	1650 mission street	ihss task force	elder consumers/providers	30	3
09/09/2009	1010 mission street, san francisco	healthcare action team	elder consumers/providers	20	3
08/12/2009	474 valencia stree, san francisco	medi-cal/medicare workshop	elder consumers/providers	40	3
07/23/2009	225 30th street, san francisco	district advisory council, latino partnership	elder consumers/providers	15	3
07/15/2009	965 mission street, san francisco	senior housing action committee	elder consumers/providers	20	3
07/08/2009	1010 mission street, san francisco	healthcare action team	elder consumers/providers	20	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 58

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Asian Law Caucus</i>					
County(ies): <i>San Francisco</i>					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

6

09/05/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
08/21/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
08/07/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
07/03/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
07/17/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3
09/18/2009	City College San Francisco	immigration/naturalization	senior citizens/SF community	20	3

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

08/01/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	7	3
09/29/2009	ILRC	IHHS Appeals	Service Providers	20	4
07/29/2009	Hasting Clinic	Immigration	API	12	4
07/03/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	12	3
08/08/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	9	3
08/26/2009	Hasting Clinic	Immigration	API	12	4
09/04/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	10	3
09/18/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	8	3
09/22/2009	Beniyhan Center	Housing	API Seniors	15	3
09/28/2009	Hasting Clinic	Immigration	API	12	4
07/17/2009	VEC Clinic	Elders & Immigration	Filipino Seniors	10	3

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

07/20/2009	ON LOK - 30th	Senior Clinic		4	3
08/03/2009	ON LOK - 30th	Senior Clinic		4	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

6

08/17/2009	ON LOK - 30th	Senior Clinic	4	3
08/31/2009	ON LOK - 30th	Senior Clinic	2	3
09/28/2009	ON LOK - 30th	Senior Clinic	4	3
09/21/2009	ON LOK - 30th	Senior Clinic	2	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 23

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 73

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 7

Total Unduplicated Client Count for Quarter: 304

Total Cases Closed in Quarter: 270

Total Units of Service for Quarter (Unit=1 Hour): 1840

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	61
65-74:	124
75-84:	90
85+:	29
Client Declined to Provide Information:	0
Total:	304

CLIENT GENDER

Male:	92
Female:	212
Total:	304

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	111
Homebound:	13
Lives Alone:	134
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	54
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	30
Caucasian:	171
African American:	66
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	6
Filipino:	9
Japanese:	1
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	1
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	2
Total:	304

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

7

CLIENT ETHNICITY

Hispanic/Latino:

32

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

30

23

4

0

A2. Contracts/Warranties:

19

10

3

0

A3. Other Consumer/Finance:

38

21

7

0

EMPLOYMENT

B1. Discrimination:

3

2

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

3

3

0

0

C3. Other Family:

3

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

7

5

1

0

D2. Medicare:

2

1

0

0

D3. Other Health/Community Based Care:

4

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

30

24

6

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

23

15

7

1

E3. Other Housing:

22

6

5

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

7

INCOME MAINTENANCE

F1. Social Security:	12	5	2	0
F2. Supplemental Security Income (SSI):	6	4	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	6	4	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	9	5	2
G3. Other Individual Rights:	9	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	55	48	6	0
H2. Advance Health Care Directives (AHCD):	6	6	0	0
H3. Financial Powers of Attorney:	5	4	0	0
H4. Other Miscellaneous:	19	15	1	0

TOTAL CASES OPENED IN QUARTER: 322

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
217	48	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1840

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8

Total Unduplicated Client Count for Quarter: 353

Total Cases Closed in Quarter: 179

Total Units of Service for Quarter (Unit=1 Hour): 1686

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	98
65-74:	147
75-84:	79
85+:	29
Client Declined to Provide Information:	0
Total:	353

CLIENT GENDER

Male:	141
Female:	212
Total:	353

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	75
Homebound:	2
Lives Alone:	173
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	30
Rural:	8
Greatest Economic Need (Minority):	136
Greatest Economic Need (Non-Minority):	73
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	10
Caucasian:	145
African American:	26
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	8
Filipino:	32
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	106
Total:	353

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

8

CLIENT ETHNICITY

Hispanic/Latino:

67

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

25

16

12

0

A2. Contracts/Warranties:

6

4

2

0

A3. Other Consumer/Finance:

3

2

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

1

0

0

0

C3. Other Family:

4

1

2

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

11

3

2

7

D2. Medicare:

4

1

1

1

D3. Other Health/Community Based Care:

6

4

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

36

21

7

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

14

9

3

0

E3. Other Housing:

1

0

2

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	9	3	4	0
F2. Supplemental Security Income (SSI):	20	13	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	4	0	0
H2. Advance Health Care Directives (AHCD):	40	0	40	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 196

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	83	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1348

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
------	-----------------------------	---------------------------	--------------------------------	-------------------------------	---------------

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 8

9/17/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid services presentation	immigrants	16	2
8/18/09	San Mateo County Fair	Financial Safety for Seniors	Seniors	60	6
7/16/09	North Peninsula Comm. Svcs. Ctr.	Legal Aid services presentation	immigrants	16	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 10

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid Society of San Mateo County					
County(ies): San Mateo					
8/21/09	Health Plan of San Mateo	Social Security Benefits	Health Plan staff	35	2
8/20/09	Health Plan of San Mateo	Social Security Benefits	Health Plan staff	30	2
7/21/09	HICAP, San Mateo	Medical Debt	Seniors	22	3
7/29/09	Aging & Adult Services, San Mateo	Navigating Changes in Adult Medi-Cal	Seniors	30	4
7/16/09	Veterans Memorial Senior Center, Redwood City	Advance Health Care Directives	Seniors	18	3
7/15/09	Pacifica Senior Center	Advance Health Care Directives	Seniors	9	3
7/15/09	Oceana Terrace, Pacifica	Advance Health Care Directives	Seniors	18	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9

Total Unduplicated Client Count for Quarter: 371

Total Cases Closed in Quarter: 196

Total Units of Service for Quarter (Unit=1 Hour): 2199

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	51
65-74:	153
75-84:	129
85+:	34
Client Declined to Provide Information:	4
Total:	371

CLIENT GENDER

Male:	132
Female:	239
Total:	371

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	120
Homebound:	6
Lives Alone:	74
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	100
Rural:	1
Greatest Economic Need (Minority):	128
Greatest Economic Need (Non-Minority):	38
Greatest Economic Need (Minority Status Unknown):	9

CLIENT RACE

Two or More Races:	1
Caucasian:	121
African American:	88
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	84
Filipino:	14
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	17
Client Declined to Provide Information:	18
Total:	371

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

9

CLIENT ETHNICITY

Hispanic/Latino:

21

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

36

7

14

0

A2. Contracts/Warranties:

9

6

1

0

A3. Other Consumer/Finance:

3

0

1

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

1

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

1

1

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

32

0

6

2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

32

5

6

2

D2. Medicare:

66

10

21

5

D3. Other Health/Community Based Care:

6

0

0

1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

1

1

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

3

2

0

0

E3. Other Housing:

1

1

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	23	6	7	0
F2. Supplemental Security Income (SSI):	33	7	9	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	2	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	17	5	1	4
G2. Elder Abuse/Neglect/Exploitation:	84	17	14	10
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	5	0	0
H2. Advance Health Care Directives (AHCD):	6	1	4	0
H3. Financial Powers of Attorney:	8	5	3	0
H4. Other Miscellaneous:	4	2	0	0

TOTAL CASES OPENED IN QUARTER: 378

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
83	89	24

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2011

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Assistance for Seniors

County(ies): Alameda

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

9

09/30/2009	Allen Temple Gardens, Oakland	Senior Fair	Seniors and Senior Service Providers	100	8
09/17/2009	Hayward Comcast Studios, Hayward	televised presentation	seniors and senior service providers	50000	2.5
07/26/2009	Paradise Baptist Church, Oakland	Health Fair	Seniors and Senior Service Providers	200	2
07/23/2009	Fremont Comcast Studios, Fremont	televised presentation	seniors and senior service providers	50000	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 19

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Assistance for Seniors

County(ies): Alameda

08/27/2009	Helios Corner Apartments, Berkeley	Medicare Rights for Recipients	seniors	11	3.5
07/09/2009	St. Mary's Garden, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	40	4.5
07/10/2009	Shattuck Senior Homes, Berkeley	Low Income Assistance: Medicare and Medi-Cal	seniors	10	4
07/13/2009	Japanese Amer. Ser. of the East Bay, Berkeley	The ABCs of Long Term Care	seniors	48	18
07/15/2009	Adell Court Apartments, Oakland	Welcome to Medicare	seniors	12	6
07/22/2009	Asian Health Services, Oakland	Welcome to Medicare	senior service providers and seniors	46	5.25
07/27/2009	Satellite Central Senior Homes, Oakland	Show Me the Money: Public Benefits for Seniors	senior service providers and seniors	12	4.5
07/28/2009	Adell Court Apartments, Oakland	Medicare Part D	seniors	8	5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

9

08/05/2009	Fremont Main Library, Fremont	Low Income Assistance: Medicare and Medi-Cal	seniors	100	6.5
08/06/2009	St. Mary's Garden, Oakland	Medicare Part D	seniors	45	4.5
08/11/2009	Acts Full Gospel Church, Oakland	Advance Health Care Directive Workshop	seniors	25	5
08/19/2009	Senior Center Without Walls, Oakland	Show Me the Money: Public Benefits for Seniors	seniors	12	3.5
07/07/2009	Palo Vista Senior Apartments, Oakland	Welcome to Medicare	Seniors	9	4
08/21/2009	Over 60 Health Center, Berkeley	Medicare Part D	senior service provider	5	4
09/29/2009	Fruitvale Presbyterian Sr. Center, Oakland	Advance Health Care Directive Workshop	seniors	17	5
08/28/2009	Harrison Tower Apartments, Oakland	Welcome to Medicare	seniors	24	10.5
09/03/2009	Orchards Senior Homes, Oakland	Consumer Fraud Alert	Senior Service Providers	11	5
09/14/2009	Dohonyuen, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	18	4.25
09/14/2009	Bancroft Senior Homes, Oakland	Advance Health Care Directive Workshop	seniors	8	5
09/16/2009	San Leandro Library, San Leandro	Stepping Up to the Plate: Guardianship & Custody	seniors	7	7.5
09/19/2009	Eden Lodge, San Leandro	Consumer Fraud Alert	seniors	60	8
09/22/2009	Hong Lok Senior Center, Oakland	Citizenship and Naturalization for Seniors	seniors	43	12
09/22/2009	Retired Public Employees Assoc., Berkeley	Advance Health Care Directive Workshop	seniors	40	6
09/24/2009	Strawberry Creek Lodge, Berkeley	Advance Health Care Directive Workshop	seniors	5	5
09/24/2009	Korean Senior Center, Oakland	Medicare Part D	seniors	69	12.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

9

09/25/2009	Satellite Central Senior Homes, Oakland	Low Income Assistance: Medicare and Medi-Cal	seniors	40	5.75
08/19/2009	Sacramento Senior Homes, Berkeley	Welcome to Medicare	seniors	8	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

27

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

169

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

Total Unduplicated Client Count for Quarter: 418

Total Cases Closed in Quarter: 381

Total Units of Service for Quarter (Unit=1 Hour): 2986

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	58
65-74:	180
75-84:	127
85+:	52
Client Declined to Provide Information:	1
Total:	418

CLIENT GENDER

Male:	141
Female:	277
Total:	418

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	168
Homebound:	31
Lives Alone:	122
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	40
Limited English:	74
Rural:	5
Greatest Economic Need (Minority):	81
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	4

CLIENT RACE

Two or More Races:	15
Caucasian:	262
African American:	12
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	29
Filipino:	13
Japanese:	15
Korean:	0
Laotian:	0
Vietnamese:	13
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	34
Client Declined to Provide Information:	13
Total:	418

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

10

CLIENT ETHNICITY

Hispanic/Latino:

82

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

27

28

0

0

A2. Contracts/Warranties:

4

3

0

0

A3. Other Consumer/Finance:

13

18

0

0

EMPLOYMENT

B1. Discrimination:

1

0

0

0

B2. Other Employment:

3

5

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

16

15

0

0

C2. Conservatorship:

7

7

0

0

C3. Other Family:

8

8

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

19

20

3

0

D2. Medicare:

5

3

2

0

D3. Other Health/Community Based Care:

9

8

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

25

22

1

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

8

11

1

2

E3. Other Housing:

19

17

3

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	18	18	2	0
F2. Supplemental Security Income (SSI):	17	12	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	8	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	24	2	0
G3. Other Individual Rights:	3	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	88	72	0	0
H2. Advance Health Care Directives (AHCD):	25	10	0	0
H3. Financial Powers of Attorney:	30	8	2	0
H4. Other Miscellaneous:	29	34	0	0

TOTAL CASES OPENED IN QUARTER: 419

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
359	20	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2849

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Senior Adults Legal Assistance (SALA)*

County(ies): *Santa Clara County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 10

9/29/09	Willows Senior Center in San Jose	Presentation about SALA: Who We are and What We Do	Low income participants at senior center	50	1
9/29/09	Gardner Community Ctr, San Jose	Senior Nutrition Prg, Presentation about SALA: Who We Are and What We Do	Low income Spanish speaking seniors at nutrition program	55	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies): Santa Clara County					
9/10/09	Sunnyvale	Workshop on How to Maintain Good Legal Health and Information About SALA's Services for the Plaza De Las Flores Senior Housing Project	Low income seniors residing at housing project	43	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11

Total Unduplicated Client Count for Quarter: 406

Total Cases Closed in Quarter: 0

Total Units of Service for Quarter (Unit=1 Hour): 537

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	58
65-74:	137
75-84:	101
85+:	32
Client Declined to Provide Information:	78
Total:	406

CLIENT GENDER

Male:	184
Female:	222
Total:	406

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	155
Homebound:	1
Lives Alone:	32
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	84
Rural:	0
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	130
African American:	16
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	2
Korean:	0
Laotian:	2
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	236
Total:	406

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino: 230

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 16

A2. Contracts/Warranties: 7

A3. Other Consumer/Finance: 14

0 0 0

0 0 0

0 0 0

EMPLOYMENT

B1. Discrimination: 1

B2. Other Employment: 5

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 10

C2. Conservatorship: 2

C3. Other Family: 6

0 0 0

0 0 0

0 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 7

D2. Medicare: 12

D3. Other Health/Community Based Care: 13

0 0 0

0 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 23

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 4

E3. Other Housing: 10

0 0 0

0 0 0

0 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	35	0	0	0
F2. Supplemental Security Income (SSI):	23	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	25	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	75	0	0	0
H2. Advance Health Care Directives (AHCD):	35	0	0	0
H3. Financial Powers of Attorney:	46	0	0	0
H4. Other Miscellaneous:	86	0	0	0

TOTAL CASES OPENED IN QUARTER: 459

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 537

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

09/15/2009	social security webinar	0	1
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 11

09/01/2009	Stockton	Senior Forum	Senior and Staff that work with aging community	0	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12

Total Unduplicated Client Count for Quarter: 30

Total Cases Closed in Quarter: 18

Total Units of Service for Quarter (Unit=1 Hour): 42

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	4
65-74:	10
75-84:	9
85+:	7
Client Declined to Provide Information:	0
Total:	30

CLIENT GENDER

Male:	11
Female:	19
Total:	30

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	1
Lives Alone:	13
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	0
Rural:	30
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	9
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	29
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	30

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

12

CLIENT ETHNICITY

Hispanic/Latino:

1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

2

1

0

0

A2. Contracts/Warranties:

5

2

1

0

A3. Other Consumer/Finance:

9

3

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

2

2

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

2

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

0

0

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 30

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 42

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa, T

9/09	Sonora, CA	Service Organization	Public	15	3
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 12

	8/09	Sonora, CA	Facility Training	Residents	32	3
	7/09	Sonora, CA	C N A Training	CNAs	10	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 13

Total Unduplicated Client Count for Quarter: 200

Total Cases Closed in Quarter: 142

Total Units of Service for Quarter (Unit=1 Hour): 1615

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	60
75-84:	51
85+:	22
Client Declined to Provide Information:	15
Total:	200

CLIENT GENDER

Male:	66
Female:	134
Total:	200

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	122
Homebound:	25
Lives Alone:	123
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	24
Rural:	56
Greatest Economic Need (Minority):	32
Greatest Economic Need (Non-Minority):	167
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	189
African American:	1
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	7
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	200

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

13

CLIENT ETHNICITY

Hispanic/Latino:

27

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

44

35

4

0

A2. Contracts/Warranties:

11

4

4

0

A3. Other Consumer/Finance:

5

5

4

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

4

2

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

20

4

4

2

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

3

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

50

5

11

5

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

10

2

0

0

E3. Other Housing:

4

2

5

2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
F2. Supplemental Security Income (SSI):	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
F3. Pensions/Retiree Benefits:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
F4. Other Income Maintenance:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="0"/>	<input type="text" value="14"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="20"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="85"/>	<input type="text" value="47"/>	<input type="text" value="10"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14

Total Unduplicated Client Count for Quarter: 75

Total Cases Closed in Quarter: 24

Total Units of Service for Quarter (Unit=1 Hour): 425

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	28
65-74:	30
75-84:	15
85+:	2
Client Declined to Provide Information:	0
Total:	75

CLIENT GENDER

Male:	41
Female:	34
Total:	75

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	51
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	4
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	32
African American:	13
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	30
Client Declined to Provide Information:	0
Total:	75

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

14

CLIENT ETHNICITY

Hispanic/Latino:

34

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

2

1

0

0

A3. Other Consumer/Finance:

0

0

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

0

0

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

44

21

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

1

0

0

0

E3. Other Housing:

1

2

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	6	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 61

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 425

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central California Legal Services, Inc.

County(ies): Fresno and Madera Counties

09/28/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	4	7
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 14

09/02/09	FRESNO	ELDER ABUSE PREVENTION ROUNDTABLE	AGENCIES, ETC.	30	2
09/14/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	7	8
08/17/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	10	6
08/03/09	CLOVIS SR CTR	INTAKE/OUTREACH	SENIORS	7	6
07/01/09	FRESNO	ELDER ABUSE PREVENTION ROUNDTABLE	AGENCIES, ETC.	30	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 31

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

Total Unduplicated Client Count for Quarter: 93

Total Cases Closed in Quarter: 97

Total Units of Service for Quarter (Unit=1 Hour): 382

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	40
75-84:	31
85+:	14
Client Declined to Provide Information:	1
Total:	93

CLIENT GENDER

Male:	43
Female:	50
Total:	93

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	36
Homebound:	3
Lives Alone:	23
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	9
Rural:	14
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	22
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	0
Caucasian:	73
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	0
Total:	93

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

15

CLIENT ETHNICITY

Hispanic/Latino:

22

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

6

4

2

0

A2. Contracts/Warranties:

5

2

0

0

A3. Other Consumer/Finance:

1

0

1

0

EMPLOYMENT

B1. Discrimination:

0

2

0

0

B2. Other Employment:

2

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

2

2

0

0

C2. Conservatorship:

1

2

1

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

3

4

0

D2. Medicare:

0

1

0

0

D3. Other Health/Community Based Care:

0

0

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

7

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

5

6

1

0

E3. Other Housing:

2

2

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	1	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	41	14	28	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	2	1	1	0
H4. Other Miscellaneous:	7	7	1	0

TOTAL CASES OPENED IN QUARTER: 93

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
56	41	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 306

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central CA Legal Services, Inc.

County(ies): Kings County

9-16-09	Burris Park	Information Booth	Senior	300	5
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

15

Provider Name: Sarah Shena

County(ies): Tulare

08/27/2009	Visalia	MDT meeting	referral sources	12	1
08/25/2009	Visalia	united way board meeting	referral sources	10	2.5
08/20/2009	Visalia	county bar association meeting	referral sources	30	2
08/14/2009	Visalia	united way executive community meeting	referral sources	7	2
07/28/2009	Visalia	united way board meeting	referral sources	12	2.5
07/27/2009	Visalia	self-help law collaborative meeting	referral sources	6	2
07/23/2009	Visalia	multi-disciplinary team meeting	referral sources	10	1
07/09/2009	Visalia	reception for new judge	referral sources; family members of low-income elders	40	2.5
07/19/2009	Visalia	attended PFLAG meeting	LGBT seniors and their families	25	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 28

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Sarah Shena

County(ies): Tulare

09/29/2009	Visalia	mobile home law	low income seniors	4	3.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16

Total Unduplicated Client Count for Quarter: 42

Total Cases Closed in Quarter: 45

Total Units of Service for Quarter (Unit=1 Hour): 183

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	7
65-74:	12
75-84:	16
85+:	7
Client Declined to Provide Information:	0
Total:	42

CLIENT GENDER

Male:	13
Female:	29
Total:	42

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	11
Homebound:	0
Lives Alone:	28
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	42
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	31
African American:	0
Native American/Native Alaskan:	8
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	0
Total:	42

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

16

CLIENT ETHNICITY

Hispanic/Latino:

1

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

7

4

4

0

A2. Contracts/Warranties:

4

3

2

0

A3. Other Consumer/Finance:

4

2

2

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

1

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

0

2

1

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

2

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

0

0

0

0

E3. Other Housing:

1

0

1

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	6	4	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	2	1	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 42

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
19	25	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 183

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Inyo and Mono

07/15/2009	Inyo-Mono	Public Service Announcement	Seniors	1000	1
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 16

07/09/2009	Inyo-Mono	Public Service Announcement	Seniors	1000	1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
------	-----------------------------	-------	-------------------	--------------------------	---------------

Provider Name: Legal Services of Northern California

County(ies): Inyo and Mono

09/04/2009	Bishop Sr-Inyo	Wills/Simple Estates/POA	Seniors	15	6
07/16/2009	Lone Pine-Inyo	Wills/Simple Estates/POA	Seniors	20	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17

Total Unduplicated Client Count for Quarter: 283

Total Cases Closed in Quarter: 269

Total Units of Service for Quarter (Unit=1 Hour): 1339

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	98
65-74:	113
75-84:	55
85+:	16
Client Declined to Provide Information:	1
Total:	283

CLIENT GENDER

Male:	131
Female:	152
Total:	283

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	114
Homebound:	1
Lives Alone:	140
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	14
Rural:	20
Greatest Economic Need (Minority):	223
Greatest Economic Need (Non-Minority):	107
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	3
Caucasian:	235
African American:	20
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	4
Total:	283

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

17

CLIENT ETHNICITY

Hispanic/Latino:

37

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

8

8

4

0

A2. Contracts/Warranties:

10

5

5

0

A3. Other Consumer/Finance:

89

7

75

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

1

5

0

C2. Conservatorship:

3

0

3

1

C3. Other Family:

17

2

12

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

2

0

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

4

2

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

61

6

21

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

9

7

5

0

E3. Other Housing:

4

2

23

1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	1	0	0	2
F2. Supplemental Security Income (SSI):	4	1	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	13	5	5	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	2	0
G3. Other Individual Rights:	1	2	0	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	5	0
H2. Advance Health Care Directives (AHCD):	12	5	9	0
H3. Financial Powers of Attorney:	0	4	2	0
H4. Other Miscellaneous:	26	12	10	0

TOTAL CASES OPENED IN QUARTER: 283

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	188	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1339

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara and San Luis Obispo Co

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 17

07/14/2009	Santa Maria/Santa Barbara/Lompoc	Presentation - Fast	Consumer Debt, Elder Abuse	15	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara and San Luis Obispo Co

09/16/2009	San Luis Obispo	Elder Abuse and SLSP Services	Hospice Volunteers	10	2
07/28/2009	San Luis Obispo	Senior Legal Services Project, Services including elder abuse prevention	Attorneys	32	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 18

Total Unduplicated Client Count for Quarter: 285

Total Cases Closed in Quarter: 285

Total Units of Service for Quarter (Unit=1 Hour): 539

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	30
65-74:	102
75-84:	100
85+:	53
Client Declined to Provide Information:	0
Total:	285

CLIENT GENDER

Male:	95
Female:	190
Total:	285

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	19
Homebound:	1
Lives Alone:	123
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	60
Rural:	0
Greatest Economic Need (Minority):	59
Greatest Economic Need (Non-Minority):	64
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	13
Caucasian:	136
African American:	25
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	1
Filipino:	7
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	1
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	63
Client Declined to Provide Information:	22
Total:	285

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

18

CLIENT ETHNICITY

Hispanic/Latino:

63

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

0

0

0

0

A2. Contracts/Warranties:

4

4

0

0

A3. Other Consumer/Finance:

79

19

20

40

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

0

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

19

17

2

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

22

22

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

0

0

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

20

20

0

0

E3. Other Housing:

0

0

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	21	21	0	0
F2. Supplemental Security Income (SSI):	22	20	0	2
F3. Pensions/Retiree Benefits:	14	14	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	11	11	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	71	71	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 285

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
221	22	42

TOTAL ESTIMATED CASE WORK HOURS SPENT: 539

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

18

County(ies): *Ventura*

08/12/2009	HELP of Ojai, Little House	Grey Law/Powers of Attorney	seniors	15	4
07/11/2009	Santa Paula Hospital	Grey Law/Powers of Attorney	seniors	40	7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

Total Unduplicated Client Count for Quarter: 299

Total Cases Closed in Quarter: 354

Total Units of Service for Quarter (Unit=1 Hour): 1784

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	42
65-74:	120
75-84:	99
85+:	36
Client Declined to Provide Information:	2
Total:	299

CLIENT GENDER

Male:	105
Female:	194
Total:	299

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	150
Homebound:	26
Lives Alone:	114
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	66
Rural:	2
Greatest Economic Need (Minority):	85
Greatest Economic Need (Non-Minority):	101
Greatest Economic Need (Minority Status Unknown):	56

CLIENT RACE

Two or More Races:	0
Caucasian:	183
African American:	52
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	9
Filipino:	4
Japanese:	2
Korean:	9
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	26
Total:	299

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

19

CLIENT ETHNICITY

Hispanic/Latino:

56

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

32

24

7

0

A2. Contracts/Warranties:

3

4

0

0

A3. Other Consumer/Finance:

6

5

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

2

1

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

24

9

7

0

C2. Conservatorship:

109

25

47

0

C3. Other Family:

3

1

1

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

6

4

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

0

1

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

7

8

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

13

13

1

0

E3. Other Housing:

5

2

1

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	2	1	2	0
F2. Supplemental Security Income (SSI):	4	6	1	0
F3. Pensions/Retiree Benefits:	0	3	0	0
F4. Other Income Maintenance:	1	0	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	2	0	0
G3. Other Individual Rights:	20	3	4	71

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	49	25	32	0
H2. Advance Health Care Directives (AHCD):	22	13	17	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	9	2	0

TOTAL CASES OPENED IN QUARTER: 316

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
160	123	71

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1524

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles County*

7/22/09	Van Nuys	Know Your Rights	workers	20	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 19

7/22/09	San Pedro	BTLS Overview	seniors	20	2
7/17/09	Los Angeles	Estate Planning Basics	seniors	20	2
7/15/09	Los Angeles	Estate Planning Basics	seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies): <i>Los Angeles County</i>					
9/26/09	Van Nuys	Know Your Rights	workers	20	2
9/22/09	Lynwood	BTLS Overview	seniors	20	2
8/18/09	North Hollywood	Debtor's Rights	seniors	20	2
8/13/09	Lynwood	Know Your Rights	workers	20	2
8/3/09	North Hollywood	Know Your Rights	workers	20	2
7/30/09	Whittier	Estate Planning Basics	seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20

Total Unduplicated Client Count for Quarter: 302

Total Cases Closed in Quarter: 359

Total Units of Service for Quarter (Unit=1 Hour): 1564

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	63
65-74:	127
75-84:	87
85+:	25
Client Declined to Provide Information:	0
Total:	302

CLIENT GENDER

Male:	118
Female:	184
Total:	302

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	3
Lives Alone:	135
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	6
Rural:	1
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	13
Caucasian:	232
African American:	38
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	4
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	302

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino: 70

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 70

A2. Contracts/Warranties: 20

A3. Other Consumer/Finance: 5

55 19 1

13 1 3

5 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 1

0 0 0

1 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 16

C2. Conservatorship: 4

C3. Other Family: 6

17 9 2

3 0 0

4 3 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 10

D2. Medicare: 2

D3. Other Health/Community Based Care: 0

8 0 0

1 0 0

0 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 32

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 24

E3. Other Housing: 8

17 10 1

22 6 0

5 1 1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	11	10	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	12	11	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	78	35	43	1
H2. Advance Health Care Directives (AHCD):	14	4	16	0
H3. Financial Powers of Attorney:	13	4	11	0
H4. Other Miscellaneous:	7	7	0	0

TOTAL CASES OPENED IN QUARTER: 339

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
228	121	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1386

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Inland Counties Legal Services Inc.

County(ies): San Bernardino

09/09/2009	Trona Senior Center	Info on ICLS services	seniors	35	6.4
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 20

09/09/2009	Options House	Domestic violence, elder abuse training	domestic abuse advocates, elders, grandparents	10	1
07/15/2009	House of Ruth	domestic violence, elder abuse training	domestic violence advocates	30	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21

Total Unduplicated Client Count for Quarter: 173

Total Cases Closed in Quarter: 201

Total Units of Service for Quarter (Unit=1 Hour): 829

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	18
65-74:	76
75-84:	63
85+:	16
Client Declined to Provide Information:	0
Total:	173

CLIENT GENDER

Male:	59
Female:	114
Total:	173

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	1
Lives Alone:	85
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	70
Greatest Economic Need (Minority):	13
Greatest Economic Need (Non-Minority):	26
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	2
Caucasian:	141
African American:	10
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	15
Client Declined to Provide Information:	1
Total:	173

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino: 24

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	40	44	3	0
A2. Contracts/Warranties:	12	16	0	1
A3. Other Consumer/Finance:	7	4	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	1	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	6	0	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	15	4	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	16	2	0
E3. Other Housing:	5	4	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	36	19	19	0
H2. Advance Health Care Directives (AHCD):	22	5	15	0
H3. Financial Powers of Attorney:	6	4	4	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 184

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
143	49	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 543

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22

Total Unduplicated Client Count for Quarter: 863

Total Cases Closed in Quarter: 786

Total Units of Service for Quarter (Unit=1 Hour): 2450

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	269
65-74:	331
75-84:	197
85+:	66
Client Declined to Provide Information:	0
Total:	863

CLIENT GENDER

Male:	343
Female:	520
Total:	863

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	259
Homebound:	0
Lives Alone:	586
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	145
Rural:	0
Greatest Economic Need (Minority):	75
Greatest Economic Need (Non-Minority):	185
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	63
Caucasian:	629
African American:	27
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	1
Chinese:	3
Filipino:	11
Japanese:	3
Korean:	42
Laotian:	0
Vietnamese:	33
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	42
Client Declined to Provide Information:	0
Total:	863

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino: 168

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 195

A2. Contracts/Warranties: 29

A3. Other Consumer/Finance: 23

143 40 0

28 1 0

24 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 39

0 0 0

31 12 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 59

C2. Conservatorship: 12

C3. Other Family: 31

39 5 4

11 2 0

23 0 1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 23

D2. Medicare: 11

D3. Other Health/Community Based Care: 35

12 5 1

8 10 1

29 10 1

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 104

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 54

E3. Other Housing: 31

82 10 3

30 0 0

25 1 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	22	19	4	0
F2. Supplemental Security Income (SSI):	26	15	3	3
F3. Pensions/Retiree Benefits:	12	7	0	0
F4. Other Income Maintenance:	9	9	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	12	1	0
G3. Other Individual Rights:	3	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	73	68	0	0
H2. Advance Health Care Directives (AHCD):	30	28	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	23	20	2	0

TOTAL CASES OPENED IN QUARTER: 863

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
665	106	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2156

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies): Orange

9/26/09	Garden Grove	Health Fair	Asian/Pacific	200	6
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 22

9/26/09	Santa Ana	Health Fair	Seniors	85	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies): Orange

9/18/09	Mission Viejo	Financial	Seniors	7	6
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23

Total Unduplicated Client Count for Quarter: 1133

Total Cases Closed in Quarter: 1133

Total Units of Service for Quarter (Unit=1 Hour): 2358

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	222
65-74:	403
75-84:	367
85+:	141
Client Declined to Provide Information:	0
Total:	1133

CLIENT GENDER

Male:	351
Female:	782
Total:	1133

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	392
Homebound:	10
Lives Alone:	741
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	31
Rural:	0
Greatest Economic Need (Minority):	168
Greatest Economic Need (Non-Minority):	457
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	999
African American:	64
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	3
Filipino:	19
Japanese:	6
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	31
Client Declined to Provide Information:	0
Total:	1133

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino: 113

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 51

A2. Contracts/Warranties: 66

A3. Other Consumer/Finance: 96

48 3 0

49 17 0

73 23 0

EMPLOYMENT

B1. Discrimination: 4

B2. Other Employment: 3

4 0 0

3 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 30

C2. Conservatorship: 1

C3. Other Family: 30

28 2 0

1 0 0

28 2 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 1

D3. Other Health/Community Based Care: 5

3 0 0

1 0 0

4 1 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 54

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 12

E3. Other Housing: 107

46 8 0

10 2 0

95 12 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	17	14	3	0
F2. Supplemental Security Income (SSI):	21	19	2	0
F3. Pensions/Retiree Benefits:	5	4	1	0
F4. Other Income Maintenance:	33	30	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	0	0
G3. Other Individual Rights:	177	160	17	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	333	244	89	0
H2. Advance Health Care Directives (AHCD):	11	4	7	0
H3. Financial Powers of Attorney:	61	32	29	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 1133

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
912	221	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2358

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

23

County(ies): San Diego

09/26/09	San Marcos Senior Center	Wills, Trusts, Estate Planning, Scams and Introduction to Elder Law & Advocacy	Seniors 60+	30	2.5
9/15/09	El Dorado Church of God Senior Housing	Advanced Healthcare Directives, Wills, Trusts, Powers of Attorney, Nursing Homes and Elder Abuse	Seniors 60+	30	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

8

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24

Total Unduplicated Client Count for Quarter: 73

Total Cases Closed in Quarter: 73

Total Units of Service for Quarter (Unit=1 Hour): 444

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	11
65-74:	30
75-84:	25
85+:	7
Client Declined to Provide Information:	0
Total:	73

CLIENT GENDER

Male:	35
Female:	38
Total:	73

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	4
Homebound:	1
Lives Alone:	31
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	26
Rural:	73
Greatest Economic Need (Minority):	46
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	66
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	73

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino: 43

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection: 8

A2. Contracts/Warranties: 2

A3. Other Consumer/Finance: 9

8 0 0

2 0 0

9 0 0

EMPLOYMENT

B1. Discrimination: 0

B2. Other Employment: 0

0 0 0

0 0 0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights: 1

C2. Conservatorship: 0

C3. Other Family: 2

1 0 0

0 0 0

2 0 0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid: 3

D2. Medicare: 2

D3. Other Health/Community Based Care: 4

3 0 0

2 0 0

4 0 0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing): 10

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages: 0

E3. Other Housing: 4

10 0 0

0 0 0

4 0 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	3	4	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	15	14	1	0

TOTAL CASES OPENED IN QUARTER: 73

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
66	7	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 444

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25

Total Unduplicated Client Count for Quarter: 144

Total Cases Closed in Quarter: 452

Total Units of Service for Quarter (Unit=1 Hour): 695

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	12
65-74:	65
75-84:	46
85+:	21
Client Declined to Provide Information:	0
Total:	144

CLIENT GENDER

Male:	56
Female:	88
Total:	144

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	59
Homebound:	1
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	40
Rural:	0
Greatest Economic Need (Minority):	63
Greatest Economic Need (Non-Minority):	61
Greatest Economic Need (Minority Status Unknown):	57

CLIENT RACE

Two or More Races:	0
Caucasian:	84
African American:	33
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	17
Total:	144

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

25

CLIENT ETHNICITY

Hispanic/Latino:

16

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

12

9

4

0

A2. Contracts/Warranties:

4

3

0

0

A3. Other Consumer/Finance:

1

2

5

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

2

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

3

1

0

0

C2. Conservatorship:

1

0

1

0

C3. Other Family:

1

1

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

3

2

0

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

2

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

18

13

1

2

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

9

6

3

0

E3. Other Housing:

2

2

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	2	2	1	0
F2. Supplemental Security Income (SSI):	2	2	0	1
F3. Pensions/Retiree Benefits:	0	2	0	1
F4. Other Income Maintenance:	0	0	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	31	5	8	332

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	34	14	8	0
H2. Advance Health Care Directives (AHCD):	7	1	5	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	7	1	0

TOTAL CASES OPENED IN QUARTER: 144

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	41	336

TOTAL ESTIMATED CASE WORK HOURS SPENT: 695

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles County

7/22/09	Van Nuys	Know Your Rights	workers	20	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 25

7/22/09	San Pedro	BTLS Overview	seniors	20	2
7/17/09	Los Angeles	Estate Planning Basics	seniors	20	2
7/15/09	Los Angeles	Estate Planning Basics	seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek Legal Services					
County(ies): Los Angeles County					
9/26/09	Van Nuys	Know Your Rights	workers	20	2
9/22/09	Lynwood	BTLS Overview	seniors	20	2
8/18/09	North Hollywood	Debtor's Rights	seniors	40	2
8/13/09	Lynwood	Know Your Rights	workers	20	2
8/3/09	North Hollywood	Know Your Rights	workers	20	2
7/30/09	Whittier	Estate Planning Basics	seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26

Total Unduplicated Client Count for Quarter: 181

Total Cases Closed in Quarter: 209

Total Units of Service for Quarter (Unit=1 Hour): 323

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	76
75-84:	39
85+:	32
Client Declined to Provide Information:	0
Total:	181

CLIENT GENDER

Male:	64
Female:	117
Total:	181

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	91
Homebound:	1
Lives Alone:	102
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	3
Rural:	109
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	117
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	3
Caucasian:	176
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	181

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

26

CLIENT ETHNICITY

Hispanic/Latino:

3

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

33

34

0

0

A2. Contracts/Warranties:

13

13

1

0

A3. Other Consumer/Finance:

2

1

0

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

0

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

6

6

0

0

C2. Conservatorship:

3

1

0

0

C3. Other Family:

4

4

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

27

25

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

3

3

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

31

29

0

0

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

42

43

0

0

E3. Other Housing:

1

1

0

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	14	14	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	11	0	0
H2. Advance Health Care Directives (AHCD):	1	2	0	0
H3. Financial Powers of Attorney:	8	8	0	0
H4. Other Miscellaneous:	1	2	0	0

TOTAL CASES OPENED IN QUARTER: 215

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
206	3	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 243

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Senior Law Project, Inc.*

County(ies): *Lake and Mendocino Counties*

9/23/09	Lakeport	IHSS Advisory Board	Elders/Disabled	1500	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 26

9/2/09	Ukiah	IHSS Advisory Board	Elders/Disabled	1500	3.5
8/26/09	Clearlake	IHSS Advisory Board	Elders/Disabled	1500	2
8/5/09	Ukiah	Elder Abuse Coalition	Elders/Disabled	6	2
8/5/09	Ukiah	IHSS Advisory Board	Elders/Disabled	1500	2
7/24/09	Ukiah	Foreclosure Prevention Coalition	Elders/Disabled	100	3.5
7/22/09	Lakeport	IHSS Advisory Board	Elders/Disabled	1500	2
7/21/09	Lakeport	MDT	Elders/Disabled	4	2
7/10/09	Ukiah	Foreclosure Prevention Coalition	Elders/Disabled	100	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Law Project, Inc.					
County(ies): Lake and Mendocino Counties					
9/22/09	Clearlake	Advanced Directive Training	Seniors/Disabled	10	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

Total Unduplicated Client Count for Quarter: 320

Total Cases Closed in Quarter: 368

Total Units of Service for Quarter (Unit=1 Hour): 658

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	56
65-74:	102
75-84:	93
85+:	34
Client Declined to Provide Information:	35
Total:	320

CLIENT GENDER

Male:	93
Female:	227
Total:	320

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	53
Homebound:	5
Lives Alone:	81
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	2
Rural:	86
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	119
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	5
Caucasian:	277
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	14
Total:	320

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="28"/>	<input type="text" value="15"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="27"/>	<input type="text" value="22"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="9"/>	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="22"/>	<input type="text" value="11"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	12	8	2	0
F2. Supplemental Security Income (SSI):	16	1	12	0
F3. Pensions/Retiree Benefits:	2	3	0	0
F4. Other Income Maintenance:	7	6	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	7	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	135	42	54	0
H2. Advance Health Care Directives (AHCD):	83	24	31	0
H3. Financial Powers of Attorney:	93	20	35	0
H4. Other Miscellaneous:	48	15	12	0

TOTAL CASES OPENED IN QUARTER: 525

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
207	161	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 658

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
------	-----------------------------	---------------------------	-----------------------------	-------------------------	------------

Provider Name: Council on Aging Senior Legal Services

County(ies): Sonoma

7/2 7/9 7/2	Petaluma PEP Housing	Scheduled limited legal clinic (paralegal)	Seniors	64	27
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 27

Offered	Healdsburg Senior Center	Walk in legal clinic (paralegal)	Seniors	0	1
Offered	Sebastopol Senior Center	Walk in legal clinic (paralegal)	Seniors	16	19
3 Mon	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	11	10
3 Tues (PM)	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	4	4
3 Tues	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	10	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 19

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 68

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Council on Aging Senior Legal Services					
County(ies): Sonoma					
8/09	SR-Superior Ct.	Elder Protection Ct. Mtg	COA Staff / Elder Agencies	15	3
8/09	Pet PEP Housing	Residential Newsletter: Using COA Legal	Seniors	4	1
7/16/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	5	2
7/9/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	40	1
7/2/09	Pet PEP Housing	Wills / DDA F +A + CD	Seniors	30	1
7/09	Sonoma County	Article SST: Gifting to Care Givers in estate plan	Seniors	13000	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

Total Unduplicated Client Count for Quarter: 138

Total Cases Closed in Quarter: 109

Total Units of Service for Quarter (Unit=1 Hour): 668

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	34
65-74:	61
75-84:	33
85+:	10
Client Declined to Provide Information:	0
Total:	138

CLIENT GENDER

Male:	54
Female:	84
Total:	138

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	1
Lives Alone:	51
Institutionalized:	15
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	6
Rural:	3
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	11
Greatest Economic Need (Minority Status Unknown):	17

CLIENT RACE

Two or More Races:	0
Caucasian:	105
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	138

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="31"/>	<input type="text" value="16"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="11"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="11"/>	<input type="text" value="1"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="24"/>	<input type="text" value="25"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input type="text" value="14"/>	<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	3	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	3	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	4	5	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	4	0	3	0
H4. Other Miscellaneous:	6	4	2	0

TOTAL CASES OPENED IN QUARTER: 141

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	37	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 589

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid of Napa Valley

County(ies): Napa

9/9/09	First Start	Healthy Aging Population Initiative	Senior Svcs Providers	15	2.5
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 28

7/9/09	County Council Office	Commission on Aging	Senior Svcs Providers	10	1
7/15/09	Hospice of Napa Valley	Health Aging Population Initiative	Senior Service Providers	14	2.5
7/20/09	DA's Office	Commission on Aging	Senior Svcs Provider	9	1
7/27/09	Supervisors	Commission on Aging	Senior Service Providers/Seniors	20	2.5
8/10/09	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	7	1
8/12/09	Napa County Fair	In Home Support Services	Seniors	100	4
8/21/09	Hopics of Napa Valley	Healthy Aging Population Initiative	Senior Svcs Providers	16	2
7/2/09	DA's Office	Financial Abuse Specialist Team	Senior Svcs Providers	8	1
8/24/09	St. Helena	Commission on Aging	Senior Svcs Providers/Seniors	29	3
9/16/09	DA's Office	Financial Abuse Specialist Team	Senior Svcs Providers	4	1
9/18/09	Hospice of Napa Valley	In Home Support Svcs	Seniors/Providers	9	2
9/28/09	Board of Supervisors	Commission on Aging	Senior Svcs Providers/Seniors	19	3
9/29/09	Board of Supervisors	Commission on Aging	Providers/Seniors/Board of Supervisors	30	1
8/24/09	County Council Office	Commission on Aging	Senior Svcs Providers	8	1

Provider Name: Legal Services of Northern California

County(ies): Solano County

9/28/09	Senior Health Fair	Outreach	Seniors	30	3
7/1/09	Vallejo Senior Center	Outreach	Seniors	8	2
8/5/09	Vallejo Senior Center	Outreach	Seniors	6	2
9/2/09	Vallejo Senior Center	Outreach	Seniors	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 19

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

28

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies): Solano County					
Weekly	Vallejo LSNC Office	About 13 clinics on how to respond to Unlawful Detainer eviction papers	Solano and low income tenants	20	10
9/9/09	Vallejo Public Access television - VCTV	Guest on "Seniors Today" discussed LSNC services, housing, financial abuse, etc.	Solano Seniors		4
9/13/09	Solano County	Discussion Senior Issues including senior Abuse	FAST	20	3
9/4/09	Solano County	Prep & meetings to discuss Senior Issues in Solano County	Senior Coalition	9	5
8/19/09	Solano County	Discussion Senior Issues including Senior Abuse	FAST	20	3
8/13/09	Solano County	Discussion on Senior Issues	Vallejo Senior Roundtable	9	3
7/15/09	Solano County	Discussion Senior Issues including Senior Abuse	FAST	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 45

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29

Total Unduplicated Client Count for Quarter: 657

Total Cases Closed in Quarter: 631

Total Units of Service for Quarter (Unit=1 Hour): 1160

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	112
65-74:	260
75-84:	199
85+:	73
Client Declined to Provide Information:	13
Total:	657

CLIENT GENDER

Male:	260
Female:	397
Total:	657

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	33
Lives Alone:	256
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	40
Limited English:	0
Rural:	657
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	294
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	639
African American:	0
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	2
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
Total:	657

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

29

CLIENT ETHNICITY

Hispanic/Latino:

9

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

46

36

9

0

A2. Contracts/Warranties:

16

10

2

1

A3. Other Consumer/Finance:

47

27

8

0

EMPLOYMENT

B1. Discrimination:

0

0

0

0

B2. Other Employment:

1

0

0

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

7

5

0

0

C2. Conservatorship:

1

1

0

0

C3. Other Family:

23

13

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

41

34

1

0

D2. Medicare:

3

2

0

0

D3. Other Health/Community Based Care:

8

3

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

30

14

7

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

50

29

12

0

E3. Other Housing:

31

19

6

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	9	6	3	0
F2. Supplemental Security Income (SSI):	6	5	1	0
F3. Pensions/Retiree Benefits:	11	5	3	0
F4. Other Income Maintenance:	7	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	10	5	4
G3. Other Individual Rights:	6	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	206	38	108	0
H2. Advance Health Care Directives (AHCD):	125	10	75	0
H3. Financial Powers of Attorney:	133	17	64	0
H4. Other Miscellaneous:	30	16	11	0

TOTAL CASES OPENED IN QUARTER: 864

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
309	316	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1160

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

29

County(ies): *El Dorado County*

9/21/2009	El Dorado Hills Senior Center	Senior Legal Issues	Seniors	15	4
9/15/2009	Placerville Senior Center	Financial Options for Long Term Care	Seniors	25	4
9/14/2009	Marshal Auzillary-Placerville	Senior Legal Services (General)	Seniors	50	4
8/18/2009	Placerville Senior Center	Reverse Mortgage	Seniors	24	4
8/15/2009	Episcopal Church Placerville	Estate Planning	Seniors	20	4
7/21/2009	Senior Center Placerville	Scams/Fraud	Seniors	20	4
7/16/2009	Diamond Springs Mobile Home Park	Trust/Wills/Probate	Seniors	25	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30

Total Unduplicated Client Count for Quarter: 108

Total Cases Closed in Quarter: 74

Total Units of Service for Quarter (Unit=1 Hour): 643

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	45
65-74:	38
75-84:	19
85+:	6
Client Declined to Provide Information:	0
Total:	108

CLIENT GENDER

Male:	40
Female:	68
Total:	108

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	8
Homebound:	0
Lives Alone:	26
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	13
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	15
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	86
African American:	6
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	10
Total:	108

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

30

CLIENT ETHNICITY

Hispanic/Latino:

0

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

20

13

8

0

A2. Contracts/Warranties:

3

1

1

0

A3. Other Consumer/Finance:

9

3

2

0

EMPLOYMENT

B1. Discrimination:

4

1

0

0

B2. Other Employment:

1

1

0

1

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

0

0

0

0

C2. Conservatorship:

0

0

0

0

C3. Other Family:

1

0

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

1

0

1

0

D2. Medicare:

0

0

0

0

D3. Other Health/Community Based Care:

1

0

1

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

27

13

6

1

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

16

3

4

1

E3. Other Housing:

9

5

1

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	4	0	0	0
F2. Supplemental Security Income (SSI):	3	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 108

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	25	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 563

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

9/12/09	Turlock	Turlock Senior Day	Seniors	200	4
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 30

8/6/09	Hughson	Senior Citizens Fair	Seniors	30	4
7/16/09	Hughson	AAA Provider Luncheon	Seniors	20	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: California Rural Legal Assistance					
County(ies): Stanislaus					
9/12/09	Turlock	Estate Planning/Willis	Seniors	25	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31

Total Unduplicated Client Count for Quarter: 177

Total Cases Closed in Quarter: 170

Total Units of Service for Quarter (Unit=1 Hour): 284

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	25
65-74:	82
75-84:	54
85+:	16
Client Declined to Provide Information:	0
Total:	177

CLIENT GENDER

Male:	68
Female:	109
Total:	177

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	0
Lives Alone:	73
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	3
Limited English:	24
Rural:	34
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	79
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	155
African American:	19
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	177

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino: 52

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	6	0	0
A2. Contracts/Warranties:	23	16	5	0
A3. Other Consumer/Finance:	13	10	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	5	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	2	1	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	7	7	0	0
D3. Other Health/Community Based Care:	3	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	11	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	9	0	0
E3. Other Housing:	1	1	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
F2. Supplemental Security Income (SSI):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
F3. Pensions/Retiree Benefits:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
F4. Other Income Maintenance:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G2. Elder Abuse/Neglect/Exploitation:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
G3. Other Individual Rights:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	<input type="text" value="31"/>	<input type="text" value="0"/>	<input type="text" value="31"/>	<input type="text" value="0"/>
H2. Advance Health Care Directives (AHCD):	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
H3. Financial Powers of Attorney:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
H4. Other Miscellaneous:	<input type="text" value="18"/>	<input type="text" value="12"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

TOTAL CASES OPENED IN QUARTER:

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
<input type="text" value="108"/>	<input type="text" value="62"/>	<input type="text" value="0"/>

TOTAL ESTIMATED CASE WORK HOURS SPENT:

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32

Total Unduplicated Client Count for Quarter: 716

Total Cases Closed in Quarter: 727

Total Units of Service for Quarter (Unit=1 Hour): 3161

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	231
65-74:	266
75-84:	156
85+:	63
Client Declined to Provide Information:	0
Total:	716

CLIENT GENDER

Male:	284
Female:	432
Total:	716

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	102
Homebound:	0
Lives Alone:	261
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	81
Rural:	82
Greatest Economic Need (Minority):	94
Greatest Economic Need (Non-Minority):	138
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	644
African American:	34
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	3
Filipino:	10
Japanese:	4
Korean:	6
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	716

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA:

32

CLIENT ETHNICITY

Hispanic/Latino:

256

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:

65

51

18

1

A2. Contracts/Warranties:

61

36

19

1

A3. Other Consumer/Finance:

73

49

31

1

EMPLOYMENT

B1. Discrimination:

3

2

2

0

B2. Other Employment:

8

3

5

0

FAMILY

C1. Divorce/Custody/Visitation/Support/
Grandparents Rights:

28

24

1

3

C2. Conservatorship:

2

2

0

0

C3. Other Family:

16

16

0

0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:

29

17

11

1

D2. Medicare:

28

16

14

2

D3. Other Health/Community Based Care:

16

16

0

0

HOUSING

E1. Landlord-Tenant (Subsidized or
Private Housing):

103

79

19

3

E2. Real Property: Home loans/
Foreclosure/Reverse Mortgages:

44

23

10

2

E3. Other Housing:

7

4

2

0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	32	26	6	0
F2. Supplemental Security Income (SSI):	33	23	9	0
F3. Pensions/Retiree Benefits:	7	2	2	0
F4. Other Income Maintenance:	13	8	4	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	8	11	3
G3. Other Individual Rights:	14	10	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	84	49	17	0
H2. Advance Health Care Directives (AHCD):	39	19	26	0
H3. Financial Powers of Attorney:	14	14	0	0
H4. Other Miscellaneous:	4	4	0	0

TOTAL CASES OPENED IN QUARTER: 742

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
503	207	17

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3161

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services for Seniors

County(ies): Monterey

09/10/2009	Soledad Rotary	explanation of program services	clients eligible and general public	25	2
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 32

	08/13/2009	Monterey County Fair	explanation of program services	clients eligible and general public	300	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

Total Unduplicated Client Count for Quarter: 72

Total Cases Closed in Quarter: 70

Total Units of Service for Quarter (Unit=1 Hour): 867

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	24
65-74:	31
75-84:	13
85+:	4
Client Declined to Provide Information:	0
Total:	72

CLIENT GENDER

Male:	28
Female:	44
Total:	72

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	43
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	16
Rural:	22
Greatest Economic Need (Minority):	51
Greatest Economic Need (Non-Minority):	12
Greatest Economic Need (Minority Status Unknown):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	44
African American:	13
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	72

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino: 25

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	6	2	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	5	4	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	2	0
E3. Other Housing:	1	1	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	13	9	4	0
F2. Supplemental Security Income (SSI):	6	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	4	2	1
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	4	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	3	0

TOTAL CASES OPENED IN QUARTER: 70

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	20	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 349

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

09/28/09	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Seniors Summer Health & Information Faire	Kern County Senior Population	120	3.5
09/24/09	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Kern County Veteran's Stand Down	Kern County Senior Population	15	4
09/15/09	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Resource Center	Kern County Senior Population	9	5.5
07/27/09	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Lowell Place Retirement Community	Kern County Senior Population	16	3.5
07/21/09	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Resource Center	Kern County Senior Population	5	6
07/20/09	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Rancho Market	Kern County Senior Population	65	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Greater Bakersfield Legal Assistance, Inc.					
County(ies): Kern					
07/27/09	Bakersfield, CA	Advanced Health Care Directives and Powers of Attorney	Kern County Senior Population	16	3.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2009-2010

Quarter: 1

PSA: 33

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

4